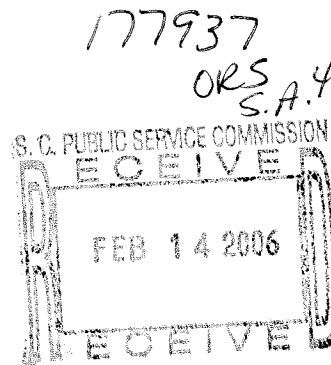




February 10, 2006



Mrs. Beatrice E. Weaver  
1253 Harlees Bridge Road  
Dillon, SC 29436

RE: Docket No. 2004-219-E

Dear Mrs. Weaver:

Thank you for your letters of January 17 and 18, 2006. Regarding your request concerning formal and informal complaints filed against Progress Energy since December 31, 2001, there has been one formal complaint filed against Progress Energy Carolinas, Inc. ("PEC") in South Carolina during that period aside from those filed by you or your husband. It was a residential complaint regarding service reliability, and the complainant did not respond to PEC's formal answer. PEC is unaware of any informal complaints having been submitted to the Commission during this timeframe. With regard to the State of Florida, an affiliate of PEC, Progress Energy Florida, Inc. ("PEF") serves a portion of the State of Florida. PEC is not in possession of any information regarding complaints filed against PEF, and in any event, such information is irrelevant to the proceeding pending before the Public Service Commission of South Carolina. With regard to complaints filed against PEC in North Carolina, that is a separate jurisdiction and again has no relevance to the complaint proceeding in which you are a party.

Turning to your request for an affidavit from me concerning PEC's letters dated December 6, 2005 and January 9, 2006, I believe a more constructive process would be for you to identify those statements in my letters that you believe are inaccurate and provide me the documentation supporting your belief.

Yours very truly,

Len S. Anthony  
Deputy General Counsel-Regulatory Affairs

LSA:mhm

cc: Mr. Charles Terreni (SCPSC)

230915

Progress Energy Service Company, LLC  
P.O. Box 1551  
Raleigh, NC 27602

